

# Exit recommendation letter

**Mr. Thösam Norlha-Tsang**, born on 01 January 2002, from Prilly VD, was employed at Adnovum AG in Zürich from 01 February 2024 until 25 July 2024 with a workload of 100%. He worked in the department Insurance as Intern Software Engineering.

As Intern Software Engineering, Thösam Norlha-Tsang was responsible for the following tasks:

#### Backend development:

- Implementation of the ingestion process of Universal data, contract messages and reconciliation of Universal messages. Refactoring existing code to avoid duplication of logic and include the ingestion process of Galaxy data, by using the Strategy pattern
- Create API endpoints and API definition for numerous services within the application and for external services (microservices architecture)
- Implementation of API / backend methods for numerous services related to those endpoints
- Implementation of an adapter for Bint (external service)

## Frontend development:

- Implementation of frontend workflows (modify components) to interact with the backend.
- Add data on the backend to test manually the workflows

#### DevOps:

- Write scripts, update config files, work with Github workflows and Github actions to manually deploy test data management application (plugin)
- Update dependencies and plugins to the latest version in token verifier project

## General:

- Present features to the client in a Microsoft Teams presentation
- Write unit tests, integration tests, e2e tests (including debugging on openshift)

We know Thösam Norlha-Tsang as an exceptionally dedicated, responsible and reliable employee, who always performed his tasks very conscientiously. He was at all times able to handle even high workloads. He planned and organized his tasks, always was able to meet deadlines and knew how to set priorities correctly. Due to his very solution-oriented working style, he achieved the agreed goals at all times and often exceeded them. Thösam Norlha-Tsang proved himself with his exceptionally independent way of working. Thanks to his exceptionally quick comprehension, he was able to deal with even complex tasks both diligently and accurately. Furthermore, he actively tackled changes and new challenges and contributed innovative and viable ideas. Especially noteworthy are his language skills in French, which he was able to apply on a client project. Additionally, he showed great analytical skills which he used to greatly improve the code quality rating of the project. Thösam Norlha-Tsang achieved very good results that met our high expectations.



Thösam Norlha-Tsang excelled with his high social competence as well as his excellent communication skills. Apart from that, he distinguished himself through his great ability to work in a team and his pronounced helpfulness, his confident and highly personable appearance and his very good manners. Clients, superiors and colleagues alike appreciated his helpful, trustworthy and friendly demeanor.

Thösam Norlha-Tsang is leaving us today with the end of the fixed-term employment contract. We would like to thank Thösam Norlha-Tsang for the successful cooperation and wish him all the best and much success.

Zürich, 31 July 2024 Adnovum AG

Sarah Kamp Sabine Kiener

Professional Software Engineer HR Business Partner